



LIMITED TEN-YEAR WARRANTY ON THE MORNING STAR™ & EAGLESUN™ SOLAR COLLECTOR

This warranty applies to a new solar collector purchased by the end-user. The warranty covers the collector as a whole from the installation date. It extends to the first buyer, and subsequent owners of the system for a total of Ten (10) years.

Registration of the collector warranty is recommended. This can be submitted at www.aetsolar.com/warranty. A copy of the original consumer's sales receipt showing installation date is required for filing the claim. If at the time of a request for service the consumer cannot provide a copy of the original sales receipt, the warranty period for the collector shall then be ten (10) years from the date of manufacture of the collector and NOT the date of installation of the collector.

SCOPE OF COVERAGE

Alternate Energy Technologies, LLC (AET) warrants its solar collectors to be free from defects in both material and workmanship for a total period of ten years from the date of installation acceptance by the original owner, unless a receipt is unavailable, then the date of manufacture. If a failure does occur during the warranty period, AET will provide a new part, or at AET's option, may require a repair on any part of the collector, F.O.B. AET's factory, or an authorized AET distributor or service center. AET will not be liable for any costs of transportation, inspection, removal, reinstallation, or any other labor or freight charges that may arise in connection with a warranty claim, except as expressly set forth in this warranty.

The warranty to any replacement part shall be limited in time to the remainder of the original warranty period.

WARRANTY EXCLUSIONS

This Warranty Will Not Apply To The Following Exclusions

- 1) To conditions resulting from a defect in a component or part which is not part of the AET collector.
- 2) To defects or malfunctions resulting from failure to properly install, operate or maintain the collector.
- 3) To damage from abuse, negligence, alteration, accident, fire, flood, hail, wind or other acts of God.
- 4) To glass breakage and damage to the absorber plate as a result of the glass breakage.
- 5) To collector failure which occurs due to damage caused by heat transfer fluids.
- 6) If the collector is moved from the original installation location.
- 7) When the collector is installed as a roof membrane or as an integral part of an existing roof membrane.
- 8) To damage caused by freeze. All collectors are to be mounted with slope per installation instructions in order to be completely void of fluid when drained.
- 9) To corrosion of a collector absorber plate's internal flow passages. Corrosion can become evident if the following provisions have not been met:
 - a. The heat transfer fluid pH has been maintained between 7.0 and 9.0 at all times.
 - b. The fluid passages have been protected at all times from rupture by freezing conditions.
 - c. The fluid flow velocities in the collector have been maintained at 5 ft/sec or less.

SHIPPING COSTS

This limited warranty does not extend to any packaging, crating, shipping charges, or delivery expenses incurred by the purchaser in repairing or replacing the collector or part(s). All such expenses are your responsibility.



OTHER RIGHTS AND REMEDIES

A. Consequential and Incidental Damages

AET shall not be liable for: (1) Consequential damages to the system in which the improperly functioning collector is installed, and (2) Incidental expenses incurred to repair or replace, as necessary, any other obligations or liability in connection with the collector.

B. No Other Expressed Warranties

Unless otherwise explicitly agreed in writing, it is understood that these are the only written warranties given by AET, and AET neither assumes nor authorizes anyone to assume for it any other obligations or liability in connection with the collector.

C. Implied Warranties

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages so this limitation or exclusion may not apply to you.

D. Right to Arbitration

Any dispute between the buyer and AET pertaining to this warranty may, at the option of the buyer, be resolved by arbitration in the state installed according to the rules of the American Arbitration Association.

FILING A CLAIM

All claims should be filed with the Dealer or distributor of AET products nearest you, or an authorized AET service technician. Each claim must be accompanied by the following documentation:

1. Owner's name, address, email address, and phone number
2. Original sales receipt
3. Product model and serial number(s)
4. Date of installation
5. Date of failure
6. Detailed description of the problem
7. Pictures of the suspected manufacturing defect. In most cases, the glass will need to be removed in order to show the suspected manufacturing defect. This should be handled by a certified solar technician.

To file the claim, please file online at: <https://www.aetsolar.com/warranty>

These are the only written warranties applicable to the collector manufactured and sold by AET.

AET reserves the right to change specifications or discontinue models without notice.

For help with service under this warranty, call 904-297-9369 or send an email to Warranty@AETSolar.com

All collectors can be registered, or claims can be filed online at: <https://www.aetsolar.com/warranty>